Passerelle Coach

Release Notes v3.6

General

Enhancements

- Upon activation, new users will now receive a primary onboarding email that includes links to the different applications.
- The video thumbnail size in the Media Library has been increased. This enhancement is only visible for newly uploaded media.
- Our SMS messaging system now complies with A2P 10DLC regulations for US numbers.

Admin Web Application

Enhancements

- Insights
 - Call Report
 - Export in excel format.
 - KPI/NPS reporting on Dashboard and in Export
 - Extra filtering / Aggregation options
 - Call History
 - Possibility to re-generate the report in pdf format.

Web Application

Enhancements

- o Improved phone number input field (with country selection/validation)
- User import functionality has been enhanced to be more user-friendly and efficient.

Known issues

- Some users may experience sound or video issues on the iPhone 14 Pro
 (Max) when using the browser with iOS 16.0 or 16.1. Restarting the browser will resolve the issue. This issue has been resolved with iOS 16.2.
- Currently, screenshare does not function on OSx Ventura in Safari. There is no official resolution date available from Apple at this time.

Desktop Application

Enhancements

o Improved phone number input field (with country selection/validation)

Mobile Android Application

Enhancements

o Improved phone number input field (with country selection/validation).

Bug Fixes

- Fixed issue with incorrect button size when the display size was increased in Android settings.
- Fixed issue which caused the iOS app to crash when calling from the
 Android app to the iOS app
- o Fixed issue where the app could no longer be used to open invitation links

Mobile iOS Application

New Features

o Full support for First line support groups

Enhancements

o Improved phone number input field (with country selection/validation).

Bug Fixes

- Audio is now correctly routed through Iristick headset on iPhone. (patched in v1.4.1)
- o Fixed issue where the app could no longer be used to open invitation links

Known issues

Screen rotation doesn't work on Iristick glasses in combination with iOS 16.
 Resolution in May 2023 announced by Iristick.