Passerelle Coach

Release Notes v4.0

General

Enhancements

- o Possibility to manage dynamic QR codes. The QR code itself doesn't change when the target changes. [Professional+]
  These QR codes can point to:
    - o A webpage
    - o An instruction
    - o A call invite
- o Sequential instructions [Professional+]
- o The ability to add photos as attachment when creating a support ticket as a user with the 'Customer' role.
- o An improved iOS app with extended functionality,
- o Our SMS messaging system now fully complies with A2P 10DLC regulations for US numbers.

Admin Web Application

Enhancements

- o Possibility to manage dynamic QR codes. (see General section for more info)
  This functionality replaces the old QR code generator.
- o Sequential instructions [Professional+]

Web Application

Enhancements

- o   Instruction player

Known issues

- Some users may experience sound or video issues on the iPhone 14 Pro (Max) when using the browser with iOS 16.0 or 16.1. Restarting the browser will resolve the issue. This issue has been resolved with iOS 16.2.
- Currently, screenshare does not function on OSx Ventura in Safari. There is no official resolution date available from Apple at this time.

Desktop Application

Enhancements

- Instruction player

Mobile Android Application

Enhancements

- Enhanced QR code reader to support new dynamic QR codes.
- The ability to add photos as attachment when creating a support ticket as a user with the 'Customer' role.

Bug Fixes

- Fixed an issue with sending a picture from the camera via chat.

Mobile iOS Application

New Features

- Full support to add participants

Enhancements

- o Enhanced barcode reader to support new dynamic QR codes.
- o The ability to add photos as attachment when creating a support ticket as a user with the 'Customer' role.

Bug Fixes

- o -

Known issues

- o Screen rotation doesn't work on Iristick glasses in combination with iOS 16. Resolution in May 2023 announced by Iristick.