

# Passerelle Coach

## Release Notes v3.1

### General

#### Main New Features

- Added possibility to have an **automatic end-of-call report** sent to a configurable mail address
  - Can help with paperwork, billing,...
- **Passerelle Coach Desktop app** available
  - Can start with the PC
  - Can remain logged in for 30 days
  - Allows you to receive a pop-up notification when you're being called
  - Can replace the webapp
- Added support for **remote control of camera zoom and flashlight** when connected with an android app user
- Added support for initiating a call or an invitation from the phone contact book

### Admin Web Application

#### New Features

- Added a user filter to the call insights dashboard
- Added 'Top users' section to the call insights dashboard
- Added support for exporting the call insights dashboard to PDF

#### Enhancements

- The user is now informed when he tries to upload an image in the theming that is larger than 500Kb
- Added 'All sites' option in the call insights dashboard site selector

## **Bug Fixes**

- Fixed issue with media library document upload
- Fixed issues with picture thumbnails and message positions in the call history
- Fixed issues with theming images exchangeability between Coach and Remote Support (2.x)

## **Desktop/Mobile Web Application**

### **New Features**

- Added support for remotely controlling the camera zoom and flashlight when connected with an android app user
- Added an easier way to activate 2 factor authentication via the 'More' menu

### **Enhancements**

- Improved media library thumbnail visualization
- After ending a guest user call, the browser is now redirected to the Passerelle Coach landing page
- Fixed an issue in the media library where the 'Add' button was not shown when there wasn't any media yet
- Sound notification popup is now only shown when no other dialog was presented to the user (to enforce interaction with the page)
- When a picture is shared from the media library, it is now shown in the sender's chat

### **Bug fixes**

- Fixed issues with call forwarding (camera icon state, improved call info, filtering on candidate contacts depending on call participants)
- Fixed issues with starting a call with a generated QR code on iPhone/iPad
- Fixed issues with video and audio after call reconnect

## Mobile Android Application

### **New Features**

- Added support for remotely controlling the camera zoom and flashlight
- Added support for initiating a call or an invitation from the phone contact book
- Added support for the new Iristick H1 smart glasses
- Added an easier way to activate 2 factor authentication via the 'More' menu

### **Enhancements**

- Improved QR authentication
- The stream now stays paused when switching from annotation menu to pointer mode if annotations have been drawn
- Improved media library thumbnail visualization
- Improved connection/reconnection stability and connection feedback

### **Bug fixes**

- Fixed issue with blocking touch events during screen share on android 12
- Fixed issue with uploading large files and pictures directly from the camera in the media library
- Fixed an issue with the 'Start screen sharing' button staying disabled after cancelling screen sharing permission dialog
- Fixed issue with multiple incoming video streams in a forwarding scenario and improved incoming call information when receiving a forwarded call