

Passerelle Coach

Release Notes v3.5

General

New Features

- Customer Role has the possibility to create Support Tickets, based on e-mail and/or WebHooks
- Media can be stored on 'Private Cloud'
- Features which are not covered by the License will no longer be visible
- Desktop App is able to Share any screen or any window

Enhancements

- Extended User management API to add or remove standard users.

Admin Web Application

New Features

- Data storage can be configured to store Media on 'Private Cloud'

Enhancements

- Extended User management API
- New WebHook Event. An event will be raised when a Support Ticket is requested.

Web Application

New Features

- Customer Role has the possibility to create Support Tickets, based on e-mail or WebHooks.

Known issues

- On iPhone 14 Pro (Max) in combination with iOS 16.0 and 16.1 sometimes no sound or video when used on the browser. This issue disappears after restarting the browser. This issue is solved with iOS 16.2
- Screenshare doesn't work on OSx Ventura in Safari. No resolution-date announced by Apple

Desktop Application

New Features

- Possibility to Share another screen in case of dual screen mode or share any window.

Mobile Android Application

New Features

- Customer Role has the possibility to create Support Tickets, based on e-mail or WebHooks

Mobile iOS Application

New Features

- Customer Role has the possibility to create Support Tickets, based on e-mail or WebHooks
- Support to show the NPS (5 stars) if this is enabled.

Known issues

- Screen rotation doesn't work on Iristick glasses in combination with iOS 16. Resolution in January 2023 announced by Iristick.
- The incoming and outgoing audio is not routed to the Iristick headset. Instead the phone speaker and built in microphone are used.